COMPLAINT FORM

Attachment No. 2, according to the terms of the Regulations, paragraph 11. Complaint and warranty

CLIENT DETAILS:

Full name:

……………………………………………………………………………………………………………………………………………….

Address:

………………………………………………………………………………………………………………………………………………..

………………………………………………………………………………………………………………………………………………..

E-mail: ………………………………………………………………………………………………………………………………………………..

Phone number:

……………………………………………………………………………………………………………………………………………….

Bank Account No.\*:

 ……………………………………………………………………………………………………………………………………………….

COMPLAINT INFORMATION:

Purchase date:

………………………………………………………………………………………………………………………………………………

Product name:

………………………………………………………………………………………………………………………………………………..

Invoice number:

………………………………………………………………………………………………………………………………………………..

Price: ………………………………………………………………………………………………………………………………………………..

FILING A CLAIM:

Description of the defect found and the circumstances of its occurrence:

………………………………………………………………………………………………………………………………………………..………………………………………………………………………………………………………………………………………………..………………………………………………………………………………………………………………………………………………..

When defects have been found:

………………………………………………………………………………………………………………………………………………

EXPECTED COMPLAINT HANDLING METHOD:

(\_\_\_) replacement,

(\_\_\_) repair,

(\_\_\_) discount,

(\_\_\_) refund

…………………………………………………

(date and the signature)

SELLER'S NOTE - CLAIMS DECISION:

The claim was accepted/denied for the following reasons:

.....................................................................................................................................................

.....................................................................................................................................................

.....................................................................................................................................................

The date the complaint was received:

.....................................................................................................................................................

Complaint Handler:

.....................................................................................................................................................

Complaint Processing Date:

.....................................................................................................................................................

Further complaint procedure - information for the Customer:

.....................................................................................................................................................

.....................................................................................................................................................

The address for filing a complaint and possibly sending back the claimed goods is:

UR Urszula Radwańska, Piotr Gadomski civil law

Obrzeżna street 5F/50, 02-691 Warsaw, Poland

info@urszularadwanska.com

………………………………………………………

(Date and signature of the Seller)

\* the bank account number provided when requesting a price reduction or when requesting the return of an item